# ­Ineligible outcome notification

Based on the information in your application, Vision Australia has determined that you do not meet the eligibility criteria for the NSW Spectacles Program.

To access the Program you must meet all of the following criteria:

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| **Residency** | Be an Australian resident living permanently in NSW |
| **Assets** | Have less than $500 of total assets (if single)  OR  Have less than $1,000 in total family assets (if in a couple or a single parent) |
| **Income** | Receive a full (non-reduced) Commonwealth pension, benefit or allowance AND receive no additional income (other than Centrelink payments)  OR  Be a low income earner with net income no greater than the full Newstart allowance (if under retirement age) or the full aged pension (if over retirement age) |
| **Other schemes** | Not be eligible to receive free optical appliances under another program (eg Department of Veterans’ Affairs) |
| **Time period** | Have not received spectacles or other optical appliances under the Program within the past two years. |

Your optometrist or optical dispenser cannot provide further information or advice on your application.

If you would like to discuss or review your eligibility for the Program please contact Vision Australia.

Phone: 1300 84 74 66

Email: [info@visionaustralia.org](mailto:info@visionaustralia.org)